

New Year's Eve Glitz n' Glamour

www.JLaChic.com

PRESENTED BY J'LA CHIC PRODUCTIONS, LLC

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Frequently Asked Questions, 2010/11 J'LaChic Productions' New Year's Eve Gala

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Frequently Asked Questions, 2010/11
J'LaChic Productions' New Year's Eve Gala

Glitz n' Glamour viva Las Vegas!

1. Event Description:

J'La Chic's annual New Year's Eve Gala will be held Dec. 31, 2010 at the Rio All Suites Resort and Casino. "Glitz n' Glamour viva Las Vegas" is the perfect event for an *Intimate* yet ever so Grand New Year's Eve celebration! With an annual average attendance of 1500, patrons will bring in the New Year at the festive black-tie affair while enjoying an enchanting champagne reception, delectable cuisine, and an evening of non-stop live musical and comedic entertainment. Multiple party and dance rooms are available offering a variety of music -- R&B, Jazz, Salsa, Old School, and Top 40 party bands, DJs, and Comedians. The event will be hosted this year by Top Shelf Classic Soul Trio Johnny Trotman, Olaf Pollard, and Alan Revelo.

2. Tickets: What are the ticket prices?

Package prices range from \$150pp to \$325 per person.
Please visit www.lasvegas-newyareseve.com for details.

3. Tickets: Group Discounts: Is there a group discount?

Group discounts are not available.

4. Tickets: How do I buy tickets?

To purchase tickets, you may charge by phone (800-595-4849) or purchase online www.lasvegas-newyareseve.com. On the website you have the choice of using tix.com or authorize.net. Flexible payment plans are also available this year. *For information on payment plans, please call 415-706-7992.* Once purchase is complete, a confirmation letter and receipt will be emailed to the email address provided at time of purchase. Hard tickets are not available. The confirmation number and id will be needed for entry.

5. Credit Card: Is my credit card information secure?

We appreciate your concern regarding the security of online credit card transactions. You can be sure that our third party companies (tix.com, Pay pal and Authorize.net) take all necessary security measures to protect your credit card information, and DO NOT release information to any outside company or organization. In addition, we use SSL technology to encrypt the information you send throughout the Shopping Cart and Checkout process, so that it cannot be read in transit.

6. Tickets: Will Call: How & where do I pick up my tickets?

Your tickets will be held at our WILL-CALL station located inside the hotel and may be picked up upon arrival on the day of the event. (No earlier than an hour before doors). Please bring your ID, order #, and a copy of the confirmation that will have been emailed to the email address you provide at time of purchase. Upon registration at the will-call station, you will receive a complete registration package with everything you need (i.e. wristbands, program, meal coupons, etc.). Our Will Call process is similar to that of a concert or play. Only the person who placed the order should enter the will call line to pick up the tickets for his or her group. Tickets will not be released to others.

7. Tickets: I already have my confirmation package; will I be required to wait in line?

Yes, all pre-paid packages must be exchanged for registration packages and wristbands.

8. Tickets: Refund Policy:

Our general policy is that we offer refunds only if the event is cancelled or rescheduled.

9. Attendee Demographics:

As always, patrons will be a diverse, international group of adults whose average age is 40 years and over. Everyone who attends enjoys a marvelous experience. The event is an adult affair, only persons who are 21 years and older will be admitted.

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10. Dress Code:

This is a formal, black-tie affair. Gentlemen, tuxedos are optional, but dinner jacket and tie are required. Please note that due to an abundance of requests from patrons, dress code will be enforced this year.

11. Event Producer(s)

The New Year's Eve Winter Wonderland Gala (Glitz n' Glamour viva Las Vegas) is J'LaChic's annual signature event, always held at a major hotel. J'LaChic, as well as their associated companies, is an established, incorporated production and promotion company with collectively more than 25 years industry experience.

The Rio All Suites Resort and Casino has set aside several beautiful ballrooms to host the annual New Year's Eve Celebration. Though hosting, the hotel is not producing the gala, nor selling tickets for this event. The hotel will be hosting a separate event inside their dining room and lobby bars.

12. Casino Games: How does the casino work?

Simulated casino games are not offered this year.

13. Coat Check:

Coat checking will be available for \$3.00 per item. The coat check desk will be next to the Event Registration area.

14. Hotel Accommodations:

Hotel accommodations will vary this year and will be offered at various hotels. Information will be posted on website for your convenience, however accommodations will need to be purchased separately and not offered as one of the gala packages.

15. Hotel: If I'm staying at the hotel, will I still need a ticket to the gala?

Yes, all guests will need a ticket to enter the event.

16. Seating: Are seats reserved? What type of seating will be available?

Each ballroom will have cocktail tables and open seating available. The Mystic Silver Package, however, will have assigned seats for the dinner and show. Seat assignments will be made based on date of purchase and the number of individuals in your group. Tables seat 6 to 8. After dinner service, open seating will apply.

17. Event duration:

The majority of the ballrooms will close at 1:00pm, with the main one remaining open until 2:30am.

18. Dinner Show Description:

The Dinner Show, "Harlem Nights Motown Lights," is a captivating interactive play that takes audiences on a musical excursion through time. Dedicated to celebrating and preserving the rich heritage of rag-time, bebop, jazz, blues, classic soul, and the legendary sounds of days gone by; spans of time (1930s big band era through the doo-wop 50's and political 60's to the classic soul sound of the 70's) are depicted in music, song, dance, and swanky costumes featuring J'LaChic's Motown Madness Cast. The production's audiences clap, sing, dance and fondly reminisce during every performance! Cast of performers include: Johnny Trotman, Olaf Pollard, Alan Revelo, Jacqueline McBride, Felicia Curtis, Marla Goody, Mary Rogers, Iris Rogers, with Musical Score by Top Shelf's musicians: Erwin Balza, Cyrian Tabuena, Neil Stallings, and Ricky Bailey.

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19. Entertainment Lineup:

The event has a multitude of local and national entertainers. Please continue to check the website for updates. In addition to the Dinner Show, the **2010** lineup included:

- **Bands:**

- Top Shelf Party & Show Band
- Rick Arroya Latin Jazz Ensemble
- Kickback Party Band (70's & 80's)
- Rock Hendricks Smooth Jazz Quartet (from Paul Hardcastle's Jazzmaster CD)

- **DJs:**

- Oras Washington and Ian De Silva

- **Comedy:**

- Dennis Gaxiola and Friends

- **Dinner Show:**

- Top Shelf Classic Soul Trio
- "Glitz n' Glamour with Motown Madness" (Harlem Nights Motown Lights)

20. Parking Availability:

Event Parking Prices will be posted by November 1st.

21. Shuttle / Limo Service:

Shuttle and/or Limo Service will be available this year. Please continue to check website or call the office (415) 706-7992 for updated information.

22. Contact for Additional Questions:

We will gladly address your questions or concerns. Please feel free to email info@JLaChic.com or to call (415) 706-7992 and leave your name, phone number and detailed question. A service rep will return the call within 24 hours. Thank you and we look forward to ringing in the New Year with you!

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